

Moosehead Marine Museum COVID-19 Prevention Plan

Katahdin Passengers:

- MMM strongly encourages all passengers to use our online reservation system to purchase tickets in advance – passengers self-print tickets and will no longer be required to exchange them for boarding passes at our ticket desk
- Tickets will no longer be sold inside the museum building. A ticket window will be installed with plexiglass barriers.
- Passengers waiting to purchase tickets will be routed around the museum building on the lake side with markings on the walkway to indicate where they should stand for proper social distance
- Passengers will be boarded by group in the order in which they purchased tickets – names will be called on our intercom system.
- Passengers with walkers, crutches or other mobility issues will be pre-boarded.
- Disposable masks will be offered to passengers who do not have them. Passengers will be required to wear the masks at all times inside the cabin, are moving about the boat or are using restrooms
- Passenger seating will be set up in advance of cruises and signage will be posted reminding visitors to observe social distancing if they rearrange seating
- Passengers will be asked to refrain from moving around the boat unless necessary
- **Galley ordering**
 - Paper menus will be provided for written lunch and drink orders
 - Menus will be placed in receptacles near cabin doors
 - Deck hands will collect orders and deliver them to the galley
 - When a party's order is ready the party will be paged by intercom to visit the galley, pay for their order and pick up their food
 - Trash and trays will be collected by deckhands
- Separate, well-marked, trash receptacles will be provided for disposal of masks and gloves as passengers are disembarking
- Passengers will be deboarded in the same manner they were boarded – by group

General

- Children's life jackets will be sanitized before they may be used. After use they will be collected in separate containers to be re-sanitized before the next use
- Blankets will be similarly treated – washed prior to distribution, collected after each use and steamed before the next use
- All deck chairs will be sanitized after each cruise
- Frequent touch points will be sanitized by crew members throughout the course of each cruise

Museum

- A maximum of 5 visitors may occupy the museum at any time
- Visitors will be routed through the back of the museum building
- Benches will be removed
- Visitors will be provided with a self-guided tour handout
- The correct path through the museum will be marked with a rail system and signage
- Museum cases will be sanitized at 9am and 1pm each day or more often if needed
- Scrapbooks and other “hands on” items have been removed from the display
- Hand sanitizer dispensers will be placed near the museum entrance

Employees:

- All staff will be required to wear face coverings while at work unless they are sequestered from the public
- Staff will be encouraged to practice good hand hygiene. Sinks are available aboard the Katahdin and in the museum building. Signage has been posted promoting good hand hygiene.
- Gloves will be made available to staff for tasks such as collecting cruise tickets and cleaning boat surfaces
- Hand sanitizer dispensers will be installed near high touch points throughout the boat for use by both staff and the public
- The Katahdin’s wheelhouse will be closed to the public
- Tours of the Katahdin’s engine room will be discontinued
- Plexiglass barriers will be installed in the galley and at the museum ticket desk where public interactions take place
- Touchless receiving practices will be implemented whenever possible
- Shared crew equipment such as cash registers, headsets, and microphones will be sanitized after each use
- Staff will be trained in strategies for encouraging passengers to follow social distancing guidelines
- Staff will be trained in proper sanitization practices
- Staff will be able to identify problematic symptoms and will not report to work if they experience symptoms

Any staff who feel unsafe working with the general public will be reassigned whenever possible